

SWAN Transport can provide most health and social journeys. Please ring us to discuss your needs . We cover the Bath & North East Somerset area but can also accommodate other areas on request.

We work in partnership with other Community Transport providers to provide the safest and most economic option, so we may refer you to another provider.

SWAN Transport can provide transport to organisations / charities for access to their services. Please contact us if you think we can assist you.

SWAN Transport is part of SWAN Advice Network providing other projects to the public, these are on our website [swan.btck.co.uk](http://swan.btck.co.uk)



**Transport**

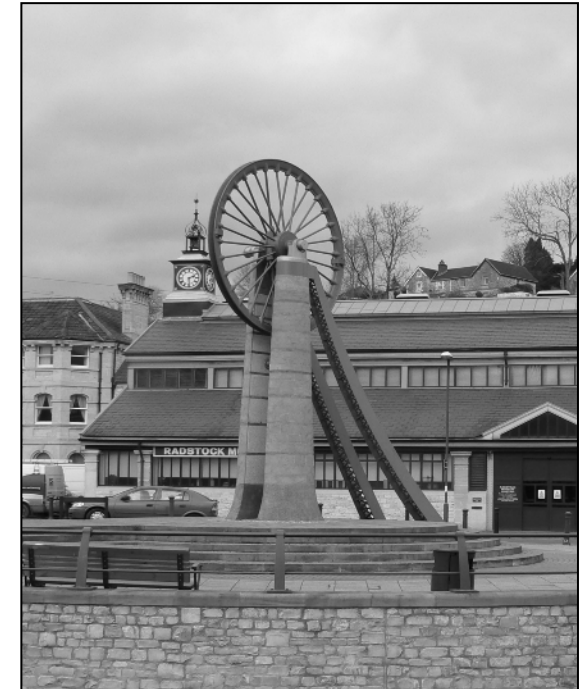
**Leigh House  
1 Wells Hill  
Radstock BA3 3RN**

[swan.transport@btconnect.com](mailto:swan.transport@btconnect.com)

[swan.btck.co.uk](http://swan.btck.co.uk)

**01761 439548**

Reg Charity No 1141396  
Reg Co No 6883950



**Swan's Transport Scheme  
covering Bath & North East  
Somerset, providing a friendly  
reliable service that has been  
operating with a team of  
volunteers since 2001**

## Swan can provide transport for:

### Older or disabled people on low incomes.

We enable people to keep their independence by providing transport to visit family and friends, to help them access social activities or to help with shopping etc. You can ring us direct or contact your social worker or CPN to refer to us.

### For all social activities.

We can help you get to any social activity including shopping and using leisure and community facilities. Our drivers can also help with assisted shopping if needed; visiting friends, relatives and attending day centres and support groups. We can help people who are older, frail, disabled and socially isolated families.

### Hospital appointments.

We can help you get to Paulton Hospital, Bath RUH, St. Martins, Mineral Water Hospital and local doctors appointments.

## Who can use Swan Transport?

### B&NES residents who meet the following criteria:

- Older or frail
- Disabled
- On a low income

If you have problems using public transport but are not included within this criteria please contact us. Please note we only have a limited amount of drivers to cover the whole B&NES county.

### What type of service is available?

Journeys are made by car with volunteer drivers who offer a door to door service to your chosen destination and will return at an agreed time to take you home again. This is not a taxi service.

Swan Transport operates five days a week with weekend and evening journeys subject to availability. Every effort is made to try to accommodate your preferred time and day but this may not always be possible.

## How much will it cost?

Swan is a registered charity part funded by B&NES Council. Inevitably demand for our service is more than our funding can provide, so there is a recommended donation amount to subsidise the journey.

## How do I arrange transport?

### Contact us on:

**01761 439548**

### Our office is open from

#### Mondays to Thursdays

**9.30am - 2.30pm**

#### Fridays

**9.30am - 2.00pm**

**An answer machine will take messages during busy periods or outside of these hours.**

Swan is financially supported by B&NES Council, local town and parish councils, local and national charitable trusts. We are very grateful for this ongoing support.